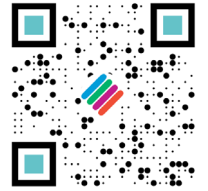




MILESTONE
H E L P I N G
P A T I E N T S



- » Monitor the process in real time
- » Issue notification by e-mail, text, or phone call
- » Get events log and log file
- » LIS connection ready

MileWATCH
24/7 Instrument Monitoring & Alert System



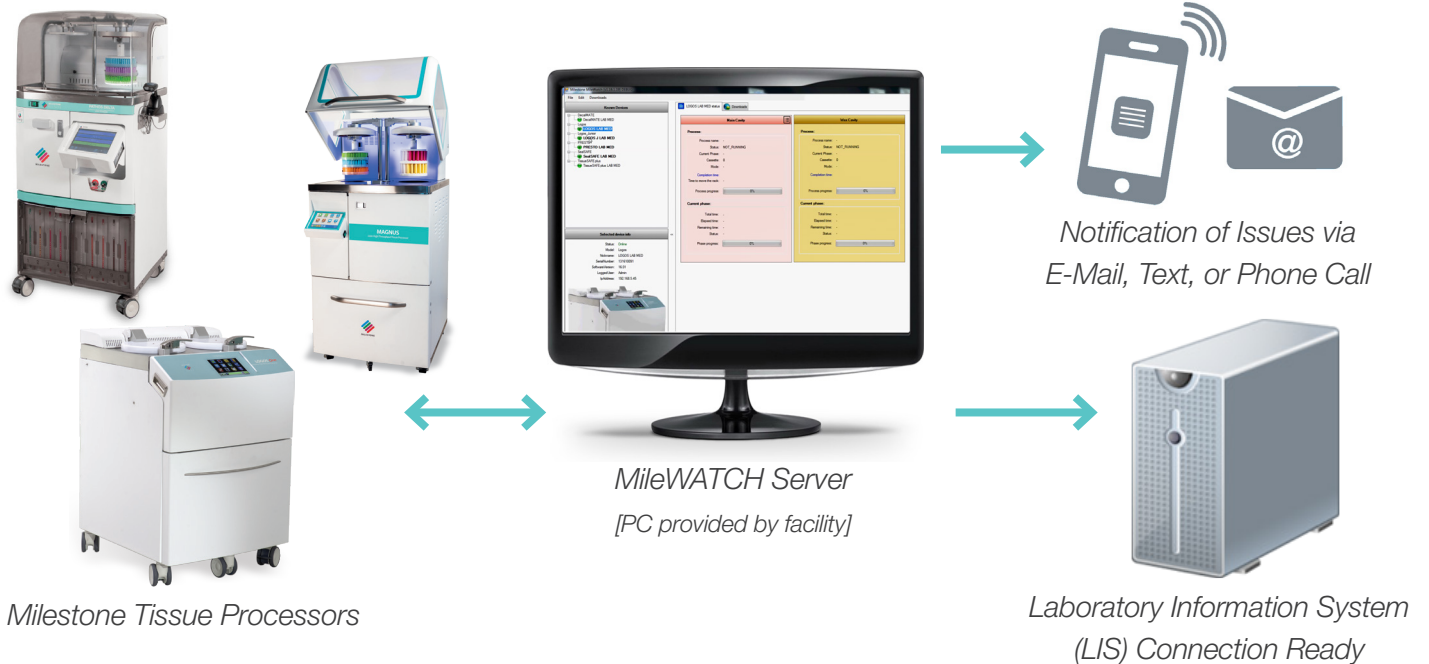
WHAT IS MileWATCH?

MileWATCH is a 24/7 instrument monitoring and alert system. Compatible with existing laboratory PCs and servers, MileWATCH works within your local network, with all the related information securely stored within the local LAN. MileWATCH is not connected to the internet. Any external notification passes through the laboratory e-mail server that is secured and protected.

WHY MileWATCH?

MileWATCH will notify the Lab Manager / Supervisor, based on the user settings, of any event that could need intervention to preserve tissues integrity or operational efficiency. MileWATCH can be set up to send an **alert e-mail, text, or phone call** to designated contacts providing all the necessary information for prompt action. The Lab Manager / Supervisor can set MileWATCH to notify different individuals through different means (e-mail, text message, or phone call) based on the severity and timing of the issue (day vs night).

Customizable notification levels to recipients assures **trouble-free operations at all hours throughout day and night**. In the event of a major alert, the Lab Manager can also set MileWATCH to **securely e-mail the event log to the Milestone Service and Application Team through the lab e-mail server**. The Milestone Team will then have all the information upfront to assist the Lab Manager with an expedited resolution of the issue. MileWATCH can dramatically shorten the time span from alert notification to problem resolution and ease the Lab Manager's burden of collecting and forwarding the instrument event log. MileWATCH analytics provides the data for managers to improve their lab's workflow.



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